

IN THE SPECIFICATION

On page 20, paragraph [0060], please amend the specification as follows:

[0060] An exemplary use of the shipment-tracking feature is shown in Figures 10a and 10b. This time, when the user navigates to a review his or her personal account information, a personal accounts page 300A is rendered. "Action" column 306 now contains a "Track Package" button 300310. In response to activation of this button, the tracking number for the corresponding transaction is retrieved from database 117, and web server 112 navigates to the shipment tracking page on UPS' web site and enters the retrieved tracking number. The web server 112 then directs the UPS web server to serve a resulting tracking summary page 312 to client 106, as shown in Figure 10b. At this point, the user may access further features provided by the UPS site.